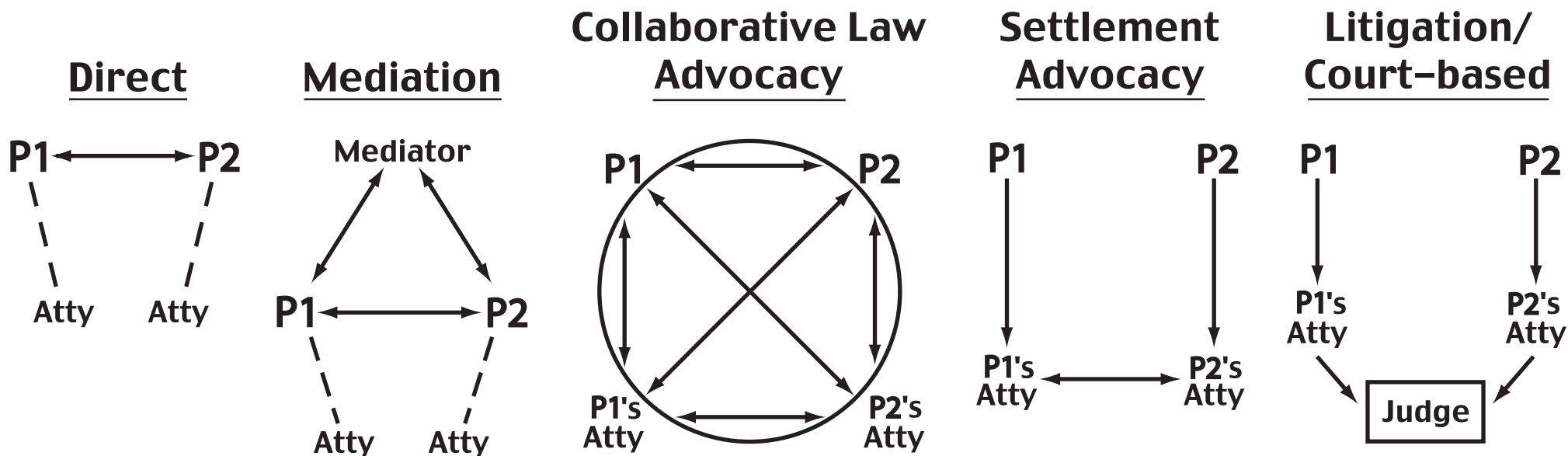


DISPUTE RESOLUTION COMMUNICATION MECHANISMS



Client's role in decision-making becomes less direct...



...Matter becomes more expensive.

